

## **AlphaRX FAQs – Updated: November 2022**

### **What is the AlphaRx prescription discount program?**

AlphaRx prescription discount program is a free prescription discount program that helps users nationwide find the lowest prices on prescriptions at almost 35,000 pharmacies using the AlphaRx discount card.

At AlphaRx, we believe that everyone should have access to the lowest prices available for their medications, regardless of whether they have insurance or Medicare. The AlphaRx program helps users save up to \$95 on prescriptions. The range of prescription discounts provided under this discount program will vary depending on the prescription and pharmacy where the prescription is purchased. AlphaRx is not insurance. It is also not a Medicare prescription drug plan.

### **Where does the AlphaRX prescription discount program work?**

AlphaRX has a national network of drugstores and retail outlets, including Walgreens, CVS, Walmart, Costco, Kroger, Publix, and many others. That's almost 35,000 pharmacy locations in the US that have partnered with AlphaRX to offer lower prescription prices.

You can find participating pharmacies near you by searching for your zip code on [alphadentalplan.com/rx](http://alphadentalplan.com/rx) or calling our member support line at 800-999-3053.

### **Who can use AlphaRX?**

Anyone in the US including the US Virgin Islands, Puerto Rico and US Territories.

### **Can the card be used multiple times?**

Yes, you can use the card as many times as you want.

### **Can I share the card with family and friends?**

Yes, we encourage it! Not only can you print out copies of the card for your friends and family, but you can also take a picture of the card with your phone and share them.

### **How much do consumers save with the AlphaRx prescription discount program?**

The actual amount saved varies depending on the pharmacy and medication and is subject to change. Our pricing tool on [alphadentalplan.com/rx](http://alphadentalplan.com/rx) allows users to search for the best pricing in the area by zip code. If the pharmacy's price is lower than the discount card price, they will be able to pay the lower price. The average savings off of retail prices is currently \$35 per eligible prescription.

### **Does the card expire?**

No, the AlphaRx discount card does not expire.

### **Is the AlphaRx prescription discount program really free? Are there any fees**

**associated with using this card?**

The AlphaRx prescription discount program is free. There are NO membership fees, sign-up fees or eligibility requirements.

**If I have insurance and/or Medicare, can I still use the AlphaRx card?**

Yes! You can use the AlphaRx prescription discount program even if you are on Medicare or have insurance. How?

- Sometimes, our prices are lower than typical co-pays.
- Sometimes insurance doesn't cover a certain drug.
- Sometimes a consumer can't afford their medication due to a high deductible.

One important note: if you use the AlphaRx price, it will not count against your deductible, out-of-pocket maximums, or the so-called Medicare "donut hole" because the AlphaRx prescription discount program is being used *instead of* Medicare and/or your insurance.

**Can the AlphaRx prescription discount program be used together with insurance and/or Medicare?**

No, the AlphaRx card cannot be used together with insurance, it is used instead of insurance and/or Medicare. The discounted rates cannot be combined.

**Do AlphaRx purchases count towards my insurance deductible or Medicare Out-of-Pocket Maximums or the coverage gap ("donut hole")?**

No, when you use the AlphaRx card instead of insurance and/or Medicare, your prescription payment will not be applied to your insurance or Medicare deductible or any out-of-pocket maximums.

**Can a Health Savings Account (HSA) be used to purchase prescriptions?**

Yes! If you have a Health Savings Account (HSA) and a prescription is eligible to be purchased with HSA funds, you can use funds from your HSA to purchase prescriptions using their AlphaRx card.

**Does the card work on pet prescriptions?**

At AlphaRx, we realize that pets are often just as much a part of the family as mom, dad and the kids. Using the same AlphaRx card they use for their own prescriptions; cardholders can save money on the prescriptions needed for their furry friend. Just have your vet write out the prescription and take it to the pharmacist.

**Is the AlphaRx prescription discount program Insurance?**

No. The AlphaRx prescription discount program is not insurance. The AlphaRx prescription discount program does not satisfy the coverage mandate tied to the Affordable Care Act.

**How does the AlphaRx prescription discount program work?**

AlphaRx works with its pharmacy partners to negotiate low prices on prescriptions directly

with major pharmacies for the AlphaRx program. We pass those savings directly to our users at no cost to them! To use the AlphaRx prescription discount program, simply search for a prescription on the AlphaRx website, compare prices between nearby pharmacies, and get your free AlphaRx prescription discount card. Bring the card when you fill your prescription and show it to the pharmacist. Your savings will be reflected at checkout.

### **Is my privacy protected?**

AlphaRx employs strict data privacy policies to ensure the protection of data and privacy of our millions of members. The AlphaRx program does not store or sell personalized user data to any third parties.

### **Are AlphaRx's listed prices guaranteed?**

The vast majority of the time, the prices listed on [alphadentalplan.com/rx](http://alphadentalplan.com/rx) very closely match the prices you will pay at the pharmacy.

However, the availability of specific drugs at a local level can occasionally cause price differences. For example, a pharmacy may fill your prescription with a different but equivalent drug, manufactured by a different company than what the AlphaRx program is listing, which may lead to a price difference.

We do our best to determine and price the most popular drug used to fill prescriptions. The prices we publish are our best estimate, based on multiple sources of information. However, we cannot guarantee the price we display will exactly match the price you receive at the pharmacy.

For an exact price on a prescription, please contact your pharmacy and provide the BIN/GRP/PCN numbers shown on your AlphaRx card.

### **Are my prescriptions discounted with AlphaRx?**

AlphaRx can save you money over a pharmacy's retail price on a wide variety of prescriptions you receive from your doctor. We currently cover more than 10,000 prescriptions. To find the exact price you will pay, visit [alphadentalplan.com/rx](http://alphadentalplan.com/rx) and search for your specific prescriptions.

Remember to filter by pill quantity, pill count, and whether it's brand name vs generic.

### **How does AlphaRx set prescription medication prices?**

Through its pharmacy partners, AlphaRx works with pharmacies to negotiate low prices for our users. Our team also analyzes consumer demand for medications and makes pricing adjustments each month, so it's always a good idea to check [alphadentalplan.com/rx](http://alphadentalplan.com/rx) for current prices before purchasing your prescriptions.

### **Are over the counter medications covered?**

AlphaRx prescription discounts are only available for prescription medications. Some over-the-counter drugs, such as ibuprofen, have stronger forms that require a prescription, and

those forms may be covered.